

BUSINESS POWERUP



Building a Reliable System

In our fourth issue of Sioux Valley Energy's *Business PowerUP* monthly newsletter, we look at Sioux Valley Energy's power delivery system of overhead and underground power lines. Also, in this month's [Inside the Grid](#) podcast episode, we talk with Sioux Valley Energy's Vice President of Operations and Engineering Ted Smith and Manager of Dispatch Sharla Haugen about our overhead and underground system and how Sioux Valley Energy handles outage calls.

If you have suggestions for future issues or wish to discuss your operation's current and future energy needs, please contact me at jay.buchholz@siouxvalleyenergy.com or call my cell phone at 605-940-2053.

You can find previous issues of *Business PowerUP* [here](#).

What Happens When You Call in an Outage?

Sioux Valley Energy's Manager of Dispatch Operations Sharla Haugen shows what happens when an outage call comes in to Sioux Valley Energy's dispatch center.

Watch the video.



Key Account Power Outage FAQs

Sioux Valley Energy works hard to ensure a reliable energy system for your operation. However, outages happen on occasion. These outages can have an impact on decisions made in your operation. Check out our frequently asked questions (FAQs) about outages. We address outage length, how outage calls are managed, and what's involved in power restoration.

[Visit our Outage FAQs](#)

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Key Account Webinar

May 18, 2021

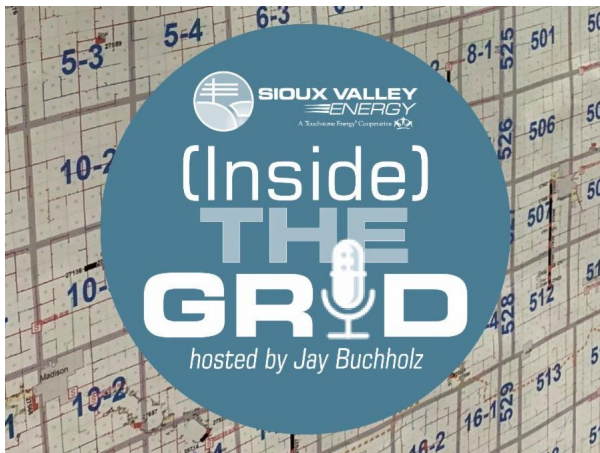
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Looking for ways to save on your electricity expenses? Attend our Business PowerUP Key Account Webinar May 18 to learn how an energy audit may benefit your operation and what rebate incentives Sioux Valley Energy offers.

Register for the 2021 Business Power Up Webinar [here](#).

Inside The Grid Podcast



In this month's episode of [Inside The Grid](#) podcast, Jay Buchholz talks with two experts: Ted Smith, Sioux Valley Energy Vice President of Operations and Engineering, and Sharla Haugen, Manager of Dispatch Operations. They discuss Sioux Valley Energy's strategy for identifying overhead or underground power line outages and talk about what happens when an outage call comes in.

ITG: Outage Restoration Episode



Jay Buchholz, CKAE
Key Account and Community
Relations Executive



Ted Smith, P.E.
Vice President of
Operations and Engineering



Sharla Haugen
Manager of
Dispatch Operations

Why isn't all the
electric line on Sioux
Valley Energy's

system underground?

Approximately 60 percent of Sioux Valley Energy's more than 6,000 miles of electric lines are underground, which leaves 40 percent overhead. Sioux Valley Energy plans to keep those percentages about the same.

[Read more here.](#)

Overhead and Underground Construction Costs



[Visit our Website](#)

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MAKE THE
RIGHT CALL
DIAL 811 BEFORE YOU DIG

Together we're
RE-ENERGIZING SAFETY

Call 811 or visit call811.com two to three business days before you start digging. Professional locators will mark underground utility lines free of charge so you can work safely.

Jay Buchholz, CKAE | Key Account and Community Relations Executive
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